



Kids in the City

Your trusted guide to Warsaw and Poland for kids



WARSAW ZOO

GUIDEBOOK

May 2017



WHERE IS WARSAW ZOO?

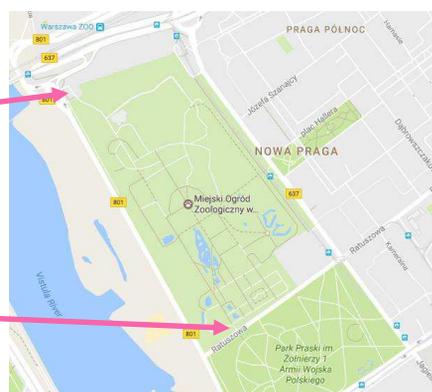
Warsaw zoo is located in Praga district, on the right bank of the Vistula river



There are 2 entrances

Entrance next to Most Gdański
(Gdański Bridge, Stefana Starzyńskiego Street)
(52.261359, 21.016039)

Main entrance: Ratuszowa 1/3 Street
(52.254295, 21.023968)



Source: Google Maps

HOW TO GET THERE BY PUBLIC TRANSPORT?

Ratuszowa Street entrance

By metro

- M1 line: Dworzec Wileński Stop (requires about 10-minute walk through the Park Praski, 1 km)

By tram

- Park Praski Stop: tram lines 4, 13, 20, 23, 25, 26, 28 (requires about 6-minute walk through the Park Praski, 600 m)

By bus

- Park Praski Stop: bus lines 160, 190, 527 (requires about 6-minute walk through the Park Praski, 600 m)

Gdański Bridge entrance

By tram

- Wybrzeże Helskie Stop: tram lines 1, 4, 6, 18, 28 (requires about 4-minute walk, 250 m)

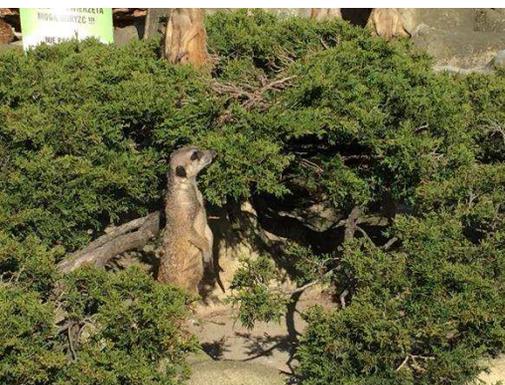
By bus

- Wybrzeże Helskie Stop: bus line 227 (requires about 2-minute walk, 170 m)

Veturilo - Warsaw public bikes

At each entrance, there is a Veturilo station

- Ratuszowa Zoo (station no 9656)
- Wybrzeże Helskie Zoo (station no 9648)



HOW TO GET THERE BY CAR?

Where to look for a parking spot?

Gdański Bridge entrance

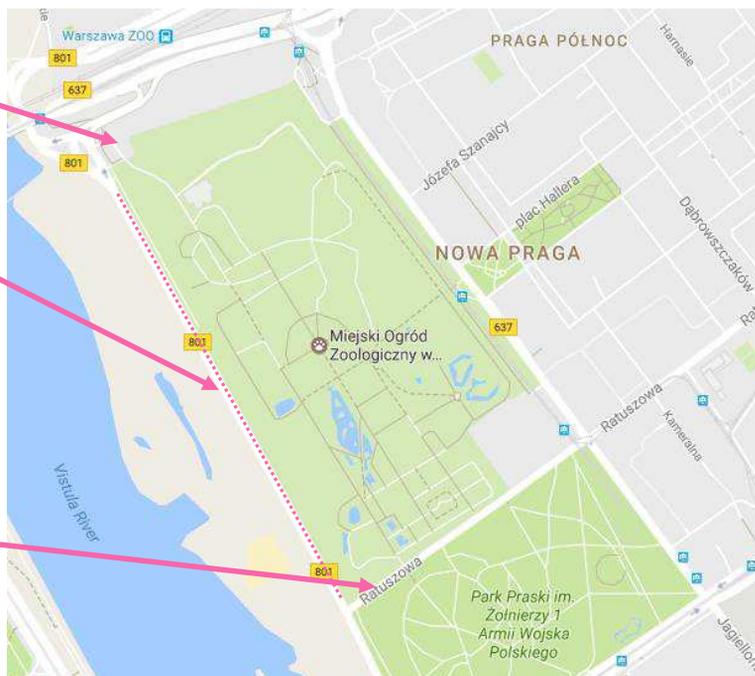
- There is a small free parking lot at the entrance

Right line of Wybrzeże Helskie Street

- During weekends and holidays, it is allowed to park on the right line of the street (free)

Ratuszowa Street entrance

- Spots by the side of Ratuszowa Street (free)



Our tips

During weekends, if the weather is nice, it's very difficult to find a free spot.

We strongly recommend arriving before 10 am 😊

Parking spots near the zoo are free. However, you can be approached by men who supposedly help you to find a free spot and park. In return they expect gratification. You can give them 2 or 5 PLN or just leave.

TICKETS

	January February	March April May	June July August	September October	November December
Regular	15 PLN	25 PLN	26 PLN	25 PLN	15 PLN
Reduced (kids over 3, students up to 26, retirees)	10 PLN	15 PLN	16 PLN	15 PLN	10 PLN

FREE ENTRANCE

Children up to 3

Seniors over 70

Disabled people

If you have a **Warsaw City Card / Karta Warszawiaka** (you can get it if you live and pay taxes in Warsaw), you are entitled to **additional discounts**. You can buy a **family ticket** only if you have a Warsaw City Card / Karta Warszawiaka.

At the Ratuszowa entrance, there will be a **new ticket machine** (expected launch: summer 2017).

Ticket offices are closed **1 hour before the closing time** of the zoo.

You can **pay by card** at each ticket office.

It is also possible to **buy tickets in some points of sales (e.g. Empik)**, click here to see the list of points of sales in Warsaw: <https://kupbilet.onet.pl/pointsOfSale>

HOW TO SKIP THE LINE?

1 Arrive before 10 am 😊

Zoo opens every day at 9 am. If you arrive in the morning lines are short, plus it will be easier to find a free parking spot, and the zoo, in general, is not so crowded.

2 Buy tickets online (and print them)

<https://kupbilet.onet.pl/index.php?url=sport/rekreacja/re0024>

Unfortunately, the website interface is **mostly in Polish**. First, you have to register / log in and then click *Kup bilet*.

Please note that you have to bring **PRINTED tickets** – it is not possible to scan your tickets displayed on smartphone screens.

3 Buy 12-month tickets

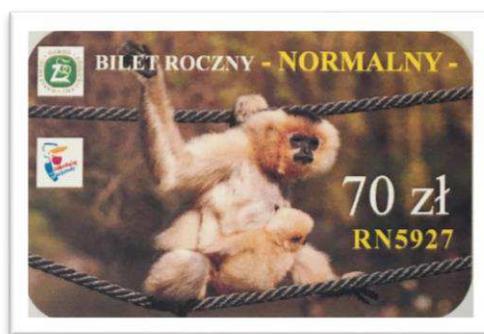
If you are planning to visit the zoo at least 3 times in one year, it is worth to buy annual tickets. You have to stand in the line only once, to buy the ticket. It's a personal ticket – your name will be written on it.

Regular 12-month ticket: 70 PLN

bilet roczny normalny

Reduced 12-month ticket: 50 PLN (kids over 3, students up to 26, retirees)

bilet roczny ulgowy



OPENING HOURS

Warsaw zoo is open

EVERY DAY

FROM 9 AM

SUNDAYS, BANK HOLIDAYS, ...EVERY DAY 😊

Closing times:

	January	February	March	April - September	October	November	December
Monday - Friday	3.30 pm	4 pm	5 pm	6 pm	5 pm	4 pm	3.30 pm
Weekends & Holidays	4 pm	4 pm	5 pm	7 pm	5 pm	4 pm	4 pm

KEY FACTS AND NUMBERS

Opened in: **1928**

730 000 visitors in 2016

Area: **40 hectares (99 acres)**

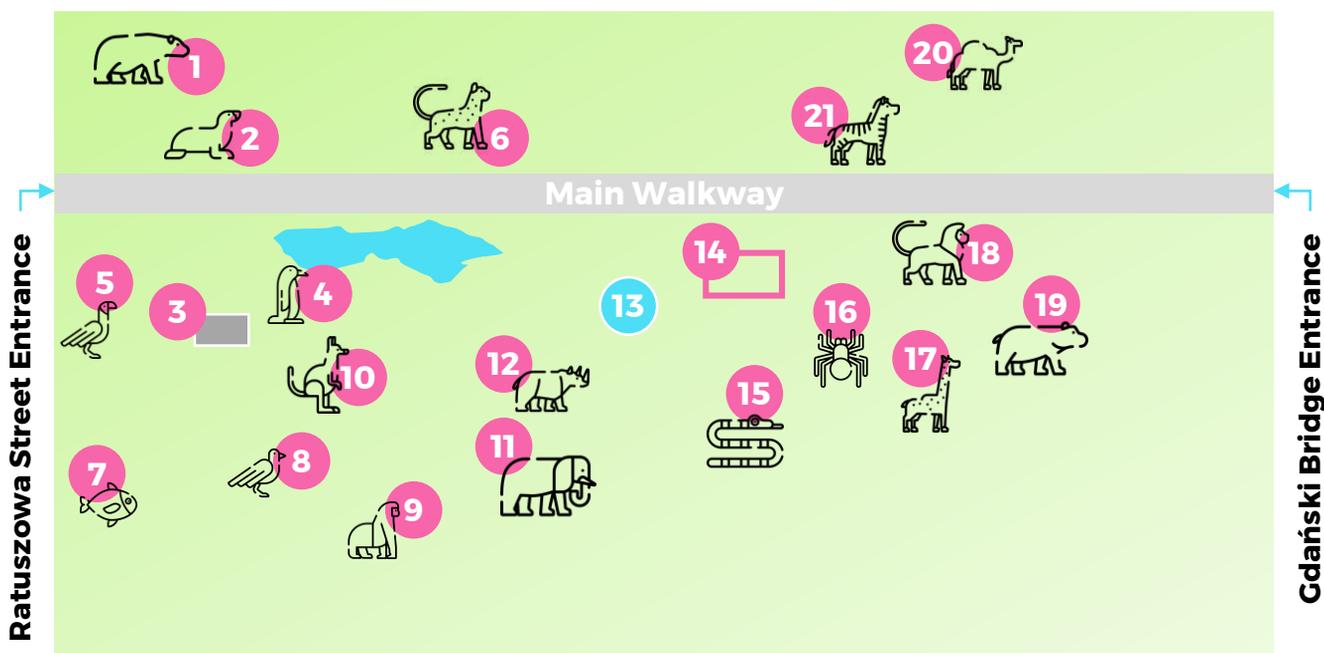
540 species



ZOO MAP - MAIN ATTRACTIONS

3500 animals + 10 000 fish + uncountable insects☺

...representing 540 species



1. **Polar bears**

2. Seals

3. **The Żabiński Villa**

4. Penguins

5. Parrots

6. Cheetah

7. Aquarium

8. Birds

9. **Gorillas and chimps**

10. Kangaroos

11. **Elephants**

12. Rhinoceros

13. Fountain

14. Playground

15. Reptiles

16. Invertebrates

17. **Giraffes**

18. **Lion**

19. Hippo and rays

20. Camels

21. **Zebras**

Notes:

There used to be a **shark** in Warsaw zoo. Unfortunately, it was transferred to another zoo in Hungary since the shark didn't fit the aquarium anymore. It was replaced with **rays**.

Icons made by [Freepik](https://www.freepik.com) from www.flaticon.com

LUNCH, COFFEE, SNACKS

Tembo: a year-round indoor restaurant located in the elephant enclosure building (1st floor, lift available). Open from 10 am. Menu: pancakes, pierogi, french-fries. The restaurant is managed by the zoo nonprofit organization, all profits are transferred to the zoo.

Near the playground, there is another small restaurant, usually very crowded. The building is under renovation in 2017.



A nice option is to **bring your own food**, and have a kind of **picnic**. Next to enclosure for gorillas and chimps, there is a small roofed area with tables where you can seat and have your meal. Plus, there are many benches in the zoo.

If you want to have **ice-cream, waffles, soft drinks or snacks**, you will find many stands and booths offering takeout.



FOR KIDS



The trackless train that goes from one entrance to another (just **2 stops**).
Nice option if your kids get tired.
5 PLN per person.



Wooden carts for kids available for **free** at the entrance (unfortunately, there are only a few of them).

Playground



Stores with souvenirs and toys

In reptile enclosure



In front of the playground



FEEDING TIMES

Penguins: 9.30 am and 2 pm

Seals: 10 am and 2.30 pm

Arapaima fish: 11.30 am

(Monday, Wednesday, Friday)

Hippopotamus: 12 pm

(summer only)

Gibbons: 1 pm

Rhinoceros: 2 pm

THE ŻABIŃSKI VILLA

- Between 1940 and 1944 Jan Żabiński (director of the Warsaw zoo) and his wife Antonina **hid around 300 Jews in the zoo's enclosures and in their own villa**
- You can **visit the Villa with a guide** (tour guide in Polish but it's the only way to visit the Villa)
 - Monday-Friday at 4 pm
 - Sunday at 11 am, 1 pm, and 3 pm
 - Ticket: 5 PLN
- **Virtual tour in English:** <http://zoo.waw.pl/willa-zabinskich/wirtualna-wycieczka.html>
- You can read more in a **non-fiction book** [The Zookeeper's Wife by Diane Ackerman](#) or watch the **movie:** [The Zookeeper's Wife](#)

WHERE TO HIDE FROM THE RAIN?

- Hippo enclosure and aquarium
- Elephant enclosure & Tembo Restaurant
- Gorillas & chimps enclosure
- Reptile enclosure
- Birds enclosure
- Giraffes & monkeys enclosure
- Aquarium
- Invertebrates enclosure

HANDICAPPED ACCESS

- There are many ongoing changes towards better handicapped access, e.g. wheelchair ramp and lift in the elephant enclosure
- The **old buildings are not fully accessible (heavy doors or stairs)** for wheelchair users (which applies also to baby strollers), e.g. reptile enclosure, gorillas and chimps enclosure
- **Free entrance for disabled people**
- Renovation of the main walkway in 2017: easy access for disabled people (no curbs etc.)
- Each section of the zoo is marked with particular animal sculpture, you will find there also **information signs in the Braille alphabet**

WARSAW ZOO RULES

→ **Balloons not allowed**

Please note that at both entrances during weekends there are stalls selling balloons. You can buy one only **AFTER** your visit. Balloons are not allowed in the zoo.

→ **Bikes and scooters**

You have to leave bikes and scooters at the entrance. Only wheelchairs and strollers are allowed.

→ **No smoking**

INFRASTRUCTURE CHANGES EXPECTED IN 2017

- **Additional entrance** from Jagiellońska Street (Plac Hallera)
- Renovation of the **main walkway**: new surface of a 1-kilometer walkway, new benches, flowerbeds, trees (planned completion of works: mid-2018)
- **New ticket machine** at the Ratuszowa entrance (summer 2017)
- New enclosures for **snow leopards and swamp turtles**

ABOUT KIDS IN THE CITY

Kids in the City

Your **local friend and trusted guide** to Warsaw and Poland for kids. Our goal is to support families in their life in Warsaw and **give you inspirations on how to spend quality time** in Warsaw and Poland with kids.

Website

Featuring ideas and tips (**all in English**) on things to do with kids in Warsaw.
www.kidsinthecity.pl

Newsletter

Sent out each Thursday - the best family events and **activities for kids in Warsaw during weekends**.
<http://kidsinthecity.pl/sign-up-for-our-weekly-newsletters/>

Facebook Page

<https://www.facebook.com/kidsinthecity.poland/>

E-mail

magda@kidsinthecity.pl